



CHINOOK

FOOT & ANKLE CLINIC

AISH/ADAP Coverage Information

Please note that **AISH/ADAP does not cover the visit or appointment fee to see a doctor at our office.** Our clinic **is not** 100% covered by Alberta Health Care, and patients may be responsible for fees associated with their visit.

If you are seeking coverage approval from AISH/ADAP, please review the steps below.

Custom Orthotics Approval Process

1. We will send a request for a second opinion from another podiatrist. Their office may contact you to schedule an appointment.
2. The podiatrist will send us a letter with their second opinion.
3. Once we receive the letter, we will submit it to AISH/ADAP along with the cost of the orthotics.
4. AISH/ADAP will send you a letter to inform you if coverage has been approved.
5. Once you receive your approval letter, contact our office to book an appointment to have your feet scanned.
6. We must have a copy of your approval letter at the time of your appointment. If we do not, your appointment will need to be rescheduled.
7. After you have been scanned, we will send your orthotics order for manufacturing. This process takes approximately three weeks. We will contact you when they arrive.

In-Office Procedure Approval Process

1. We will send a request letter to AISH/ADAP seeking coverage approval.
2. AISH/ADAP will mail you a letter informing you whether you have been approved.
3. Once you receive your approval letter, contact our office to schedule your appointment.
4. We must have a copy of your approval letter at the time of your appointment. If we do not, your appointment will need to be rescheduled.

If you have not received a response from AISH/ADAP within four weeks, contact them directly for an update.

If you have any questions, contact our office, and we will be happy to assist you.